

Marion County Board of County Commissioners

Utilities

11800 SE U.S. Highway 441 Belleview, FL 34420 Phone: 352-307-6000 Fax: 352-307-6001

SANITARY SEWER COLLECTION SYSTEM ROUTINE MAINTENANCE NOTICE:

Dear Customer,

Marion County Utilities (MCU) will be in your area performing routine sanitary sewer collection system maintenance within the next few weeks. This maintenance is required to sustain consistent uninterrupted quality service to you, our valued customer. We will be performing locates of our sewer service lateral "clean outs" at homes and businesses in your immediate area along right-of-way easements up to property lines. We require that all our "clean out" ports shall be made visible, accessible, repaired if necessary, and their location temporarily marked on the edge of pavement. This preparation work is vital to providing outstanding customer service.

Please be aware that MCU uses specialized equipment utilizing water pressure to scour gravity main pipe lines of their solids, grease, root intrusions and sand. This process flushes water downstream to collect at established repump stations and not interfere with your pipe connections or force water back up into your homes or businesses. What is most commonly heard is a deep rumble from the low to high air pressure differences created in the piping system. The cleaning crew will be opening any existing MCU "clean outs" temporarily while equipment is in use. MCU asks an added precaution be taken that all toilets are flushed and toilet seats are placed in the closed down position during this time of maintenance.

MCU anticipates no interruptions in service to your location. Please feel free to call our office at 307-6000 should you have any questions or concerns.

Sincerely,

Customer Service